



Privacy Policy

Effective Date: March 2026

Introduction

Scottish Home Inspections is the trading name of New Homes (Scotland) Inspections Limited, registered in Scotland under company number SC879297. This privacy policy explains how we collect, use and protect personal information when you use our website, book an inspection, or contact us.

1. Information We Collect

We may collect personal information including your name, email address, phone number, property address, booking details, and payment information when you book an inspection or contact us through our website.

2. How We Use Your Information

We use the information you provide to respond to enquiries, schedule inspections, provide inspection reports, process payments, and improve our services.

3. Booking and Scheduling

Our online booking system is powered by Squarespace Scheduling (Acuity). When you book an inspection, your information is securely stored within this system to manage appointments and send confirmations or reminders.

4. Payment Processing

Payments are processed securely through third-party payment providers such as Stripe or Square. We do not store your full payment card details.



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5. Cookies and Website Analytics

Our website may use cookies and analytics tools to understand how visitors use the site and improve the user experience. This may include services such as Google Analytics.

6. Data Storage

We take reasonable steps to protect personal information and store it securely. Your information is only retained for as long as necessary to provide our services and meet legal or regulatory obligations.

7. Your Data Rights

Under UK GDPR you have the right to request access to the personal data we hold about you, request corrections, request deletion where appropriate, or object to certain uses of your data.

8. Sharing of Information

We do not sell or rent personal information to third parties. Information may only be shared with service providers involved in delivering our services such as booking platforms, payment processors, or professional advisers.

9. Contact

If you have any questions about this Privacy Policy or how your data is handled, please contact Scottish Home Inspections via the contact details listed on our website.



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Company Information

Scottish Home Inspections is a trading name of New Homes (Scotland) Inspections Limited.

Company Number: SC879297

Registered in Scotland.

Registered Office:

Summit House

4-5 Mitchell Street

Edinburgh

EH6 7BD

United Kingdom
